



Internet Access Subscriber Agreement

Scope of Agreement – This agreement is between Future Business Solutions (FBS), a provider of Internet services, and the undersigned (Subscriber). This agreement specifies the terms of service. The Service Order form submitted with this agreement and the Acceptable Use Policy, located at <http://www.fbs.net/policy.shtml>, are incorporated into this agreement.

Disclaimer – FBS provides a connection to the Internet but exercises no control over the content delivered through its service. Therefore, FBS disclaims any warranty regarding the accuracy or suitability of information obtained through its service. Subscriber agrees to hold FBS blameless for any losses related to the use of its service.

Acceptable Use – FBS maintains an Acceptable Use Policy at <http://www.fbs.net/policy.shtml>. Any violation of the AUP will be considered grounds for immediate termination of service and forfeiture of all monies paid to FBS.

Payments – Payment for services must be made in advance. Invoiced customers are billed approximately 25 days before the first of the month and payment is due before the first. Credit card customers are billed (charged) on or about the first of the month. Accounts not paid on time may be assessed a late payment penalty (not interest) of \$10 or 10% of the outstanding balance, whichever is greater. Accounts not paid on time may have service suspended until entire balance, including any late payment penalties are paid in full. If a check is returned for any reason, Subscriber will be charged \$25 or 10% of the check amount, whichever is greater.

Refunds – FBS does not issue refunds under any circumstances. However, payments made for one service can be applied to another service for the same Subscriber. For example, a subscriber that paid for a year of dialup Internet access could upgrade to DSL service during that year and all unused fees for dialup service would be applied to DSL service.

Cancellation – Subscriber may cancel service at any time but cancellation must be in writing. Notice of cancellation should be mailed to Future Business Solutions, 940 Centre Circle, Suite 1008, Altamonte Springs, FL 32714 or emailed to billing@fbs.net.

I, the undersigned, agree to all of the terms of this Agreement, all of the terms of the Service Order submitted with this agreement and the Acceptable Use Policy.

Company Name: _____

Printed Name: _____

Signature: _____

Date: _____